

مقالات چاپ شده در مجلات لایتن

دوره ۳، شماره ۱، ۲۰۱۵	ISC	Journal of social issues & humanities	The mediatory role of the customers anger in the relationship between bank regulations and the customers switching behavior
سال ۲، شماره ۴، ۲۰۱۴	ISC	Applied mathematics in engineering, management and technology	Study of the effect of organizational factors on customer anger a case study on banks of ilam city
سال ۴، شماره ۱۱۴، ۲۰۱۳	Scopus	European journal of scientific research	The relationship between demographic characteristics the faculty members burnout